

Straight Talk – Conversational Courage

Duration: 1 day + 90 min live webinar



Why

Skilful, honest and candid conversations are critical to driving collaboration, inclusion, innovation & productivity. Yet many of us turn away from these, because of a lack of confidence, skill or courage.

There are times when even the bravest of us avoid difficult conversations - this programme helps us step up and start talking.



What You Get

- Conversational Wisdom® as a human-centered methodology to improving conversations
- Understand how to create the conditions for courageous conversations
- Access tools and techniques to enable you to grow your conversational courage
- Experience how trust and vulnerability support stronger relationships and more courageous conversations
- Develop a shared language for courageous conversations



What

This blended programme helps participants embed their knowledge, skills and behaviours within the business and make immediate and lasting change.

Pre-work engagement, a one-day highly interactive and practical workshop and a follow up live webinar are supplemented with our e-manual and reflection notebook - to help the learning stick.



Impact

- Greater confidence to have authentic and courageous conversations
- Increased awareness of how behaviour influences the quality of conversations
- Tools required to hold difficult conversations with skill and impact
- Understanding into how to use conversations to build trust, develop stronger relationships and greater collaboration



“It is helping our leaders prepare for and hold better, braver conversations and offers a reference point for the different, regular workplace conversations all leaders need to have.”

L&OD Manager, NFU Mutual

Contact Us

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