



Conversation
Space

Let's Talk

Improving organisations through the power of conversation

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Who we are

Who

We are a leadership development consultancy.

We believe in strengthening human connections through the power of conversation.

By helping people become more human, more skilled and more aware.



Our Values

Ambitious

We want to be the best and we won't stop until we are. We're motivated, driven and keep pushing forward to stay in front of the curve.

Real

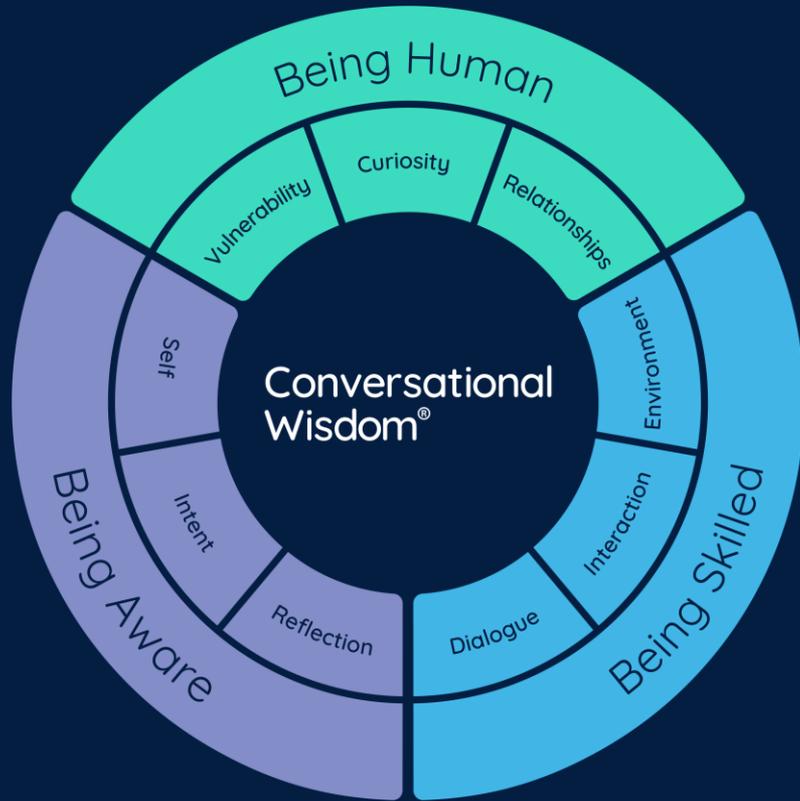
We're not perfect. Sometimes we make mistakes but we're open and honest. We're true to ourselves and to you.

Courageous

We take risks, we're not afraid to fail and we're brave. Not just for ourselves but for our clients too. We'll have the uncomfortable conversations and help you to have them too.

Simple

We are pragmatic and creative. We focus on what's essential, hone in on the heart of conversation and support you to put this into practice.



Conversational Wisdom®

Based on our Award Winning* Research, our Conversational Wisdom® framework underpins all our programmes and is a skill that can be grown and developed.

What our clients say

“I was hugely impressed with the thoroughness The Conversation Space displayed in seeking to reflect our needs as well as their patience and grounded modelling in respecting and working with our prevailing culture.

I wouldn't hesitate to recommend them as generous and deeply impactful experts in Conversational Wisdom®.”

Rob Bravo

Head of Learning / Lloyds Banking Group





Human conversation is the most ancient
and easiest way to cultivate the
conditions for change.

Margaret Wheatley

Our Clients



HM Treasury



Why invest?

Does your business experience these problems?



Workplace Inequality

Closing the wage and participation gaps would add \$28 trillion—or 26%—to the global economy by 2025
(McKinsey)



Lack of Meaning

Companies with a great employee experience achieve 2 x innovation, 2 x customer satisfaction, 25% higher profits
(MIT)



Siloed thinking

73% indicate that they could assist their organization's performance with an idea, but 38% of these have not spoken up
(Ashridge)



Stress & Anxiety

9/10 employees are affected by mental health issues
(Accenture)



Great People Leaving

The cost of losing an employee is 1.5-2 x annual salary
(Bersin)



Declining Trust

49% of the mass population distrusts institutions
(Edleman)

To hone the conversational abilities for the trusted leaders of the future



Strengthening our human connections through the power of conversation builds trust, boosts engagement and forms a critical part of every Equity, Diversity, Inclusion and Belonging strategy.



The Conversational Wisdom® framework has emerged from our award-winning research into leadership conversations and now benefited more than 50 client organisations internationally.



We help leaders improve their capability from a conversational perspective, resulting in better organisation-wide connectivity and performance.



Our workshops and programmes distil the essence of our expertise and Conversational Wisdom® into a unique and exclusive experience for your people.

How we can work with you

What we do

Conversational Wisdom® Workshops and Programmes

Our different workshops and programmes will help you grow the capability to have more inclusive, collaborative and human conversations with skill and ease.

Executive Coaching

Our coaches have worked with leaders and managers at all levels of organisations from C-Suite to graduates, and work with our Conversational Wisdom® framework at the heart of their approach.

Reverse Mentoring

Our Award Winning Listen Down Reverse Mentoring programme challenges perspectives on culture and creates more inclusive workplaces where the power of difference is valued.

Shout about it – Our Talks

Ignite the power of conversations through our talks that engage, inspire and provoke thinking for any audience

Mentoring

Our Award Winning Listen Up Mentoring programme builds strength from within and provides regular opportunities to reinforce key leadership behaviours

Products

Conversational Wisdom® videos, e-books, Conversation Starter Cards and more...

“We’re Curious”

Not sure what you want? We’ll bespoke a programme to fit your unique needs and deliver the conversational change you want.

Testimonials



“The response from our leaders has been overwhelmingly positive, with many saying it was the most impactful learning experience they’ve ever had.”

“Already our leaders are putting their personal learning into practice, feeding this forward to their teams and driving positive change in their business areas.”

Adam Smith

Leadership Development Manager / Boots UK



“For Dudley [building society] this was a first. Never before had we put a group through a programme like this and it was something of an experiment.

However, since the Board had agreed that developing our own was strategically important, we trusted our people with The Conversation Space.

It has worked. There has been a huge improvement from the individuals concerned. They are more confident, better able to communicate and seem to understand more deeply the responsibilities they all carry.

A success? Yes, definitely.”

Jeremy Wood

Chief Executive / Dudley Building Society



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Thanks

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